

<<餐饮服务英语>>

图书基本信息

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### 内容概要

《工学结合新思维高职高专航海技术类“十二五”规划教材：餐饮服务英语》突出岗位职责选取内容，依据工作项目设计思路，基于业务情境训练技能，在注重能力培养的同时强化职业素质的培养，做到语言文化、语言能力的运用与行业的岗位技能相互融合，使学生毕业走向工作岗位时能够成为企业“下得去、用得上、干得好、留得住”具有较高素质的技能型人才。

书籍目录

Module One Booking a Table Module Two Greeting and Seating Guests Module Three Taking Order for Breakfast  
Module Four Service of Hors-D'oeuvres Module Five Service of Soup Module Six Service of Bread and Butter  
Module Seven Service of Steak Module Eight Service of Dessert. Module Nine Ordering for Drinks Module Ten  
Collecting Bills ModuleEleven Guest Complaint Handling Module Twelve Room Service Module Thirteen Service  
of Buffet Module Fourteen Service of Banquet Module Fifteen Food Preparation

## 章节摘录

版权页：插图： Waitress: Yes, you can, Mr. Nobel. Tea or coffee, please? Guest: I would like to have coffee now. Waitress: Certainly, sir. So that's apple juice, two eggs, sunny-side up, croissants and coffee. Guest: That's right. Waitress: Thank you, Mr. Nobel. Your breakfast will be served in a minute. Sample of Task 2 Continental Style Breakfast (4 groups of people would be invited to the front and perform. Here is the sample.) Waiter: Good morning. What would you like this morning? Customer: I think I'll have continental style breakfast. Apple juice, crescent rolls with butter and some cheese. Then, I'll take coffee first. Thank you. Waiter: Apple juice, crescent rolls with butter and cheese. Then coffee first. Customer: That's right. Waiter: What kind of cheese would you like, sir? We have American Kraft cheese, French Camembert, Roquefort and Japanese Snow Brand cheese. Customer: I'll take French Camembert cheese, please. Waiter: Yes, sir. French Camembert. Customer: Thank you. Waiter: Just a minute, please. Sample of Task 3 Buffet Style Breakfast (4 groups of people would be invited to the front and perform. Here is the sample.) Waitress: Good morning, madam. A table for one? Guest: That's right. Waitress: Please step this way. I'll show you to the table. Sit down, please, madam. Which do you prefer, tea or coffee? Guest: Black tea, please. Waitress: Yes, madam. (Bringing the tea) Here is your tea, madam. We have both buffet-style and A la carte dishes. Which would you prefer? Guest: I'll have buffet-style. What's the price of the buffet? Waitress: \$28 for each, madam. The buffet is over there. Please help yourself. Guest: Thanks. Where is the fresh milk? Waitress: It's over there beside the juice machine. Guest: Do I pay now? Waitress: No. You could pay after your meal. Guest: OK. I see. Waitress: Is there anything I can do for you? Guest: No, thanks. Waitress: It's my pleasure. Hope you enjoy your meal, madam. Sample of Task 4 Buffet Breakfast (4 groups of people would be invited to the front and perform. Here is the sample.) Amy: Hurry, we are gonna be late for the breakfast buffet. Ed: This all looks good, and it's all-you-can-eat. Quite a deal! Amy: I could eat a horse. Ed: These sausages and biscuits look really good. Amy: I'm going for the waffles, fresh strawberries, and whipped cream. Ed: I think I'll have an omelette. Chef: Sir, I'll fix that omelette for you. How would you like it? Ed: I'll have cheese, green onions, mushrooms, and ham, with a little salsa on top. Chef: It'll be ready in a jiffy.

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