第一图书网, tushu007.com



图书基本信息

- 书名:<<流程绩效突破>>
- 13位ISBN编号:9787309094008
- 10位ISBN编号:730909400X
- 出版时间:2013-10
- 出版时间:复旦大学出版社
- 作者:[美]拉姆勒(Rummlor,G,A),[美]布拉奇(Bcche,A,P)
- 译者:王翔
- 版权说明:本站所提供下载的PDF图书仅提供预览和简介,请支持正版图书。

更多资源请访问:http://www.tushu007.com





内容概要



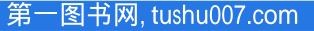
作者简介

Geary A. Rummler

Geary A. Rummler is the founder and chairman of the Performance Design Lab, a Tucson, Arizona – based research and consulting firm specializing in the design of performance systems for organizations in the United States and abroad. His research and consulting in the areas of performance analysis, design, and management have taken him around the globe.

His most recent book is Serious Performance Consulting According to Rummler (2007). He is also co-author of Improving Performance: Managing the White Space on the Organization Chart (1990, 1995, with A.P. Brache). He received his MBA and PhD from the University of Michigan and has served as the president of the International Society for Performance Improvement (ISPI) and as a member of the ASTD Board of Directors. He was inducted into the Human Resource Development Hall of Fame in 1986, received ISPI 's Distinguished Professional Achievement Award in 1992, was awarded the Distinguished Contribution to Workplace Learning and Performance Award from ASTD in 1999, and received the Presidential Citation for Intellectual Leadership from ISPI in 2000.

Contributor to ASTD Handbook for Workplace Learning Professionals - Available as article-length Fast Fundamentals whitepaper (PDF download): Some Important Questions Regarding Needs Assessment and Analysis





书籍目录

第一章 引言:美国工商业所面临的的挑战 第一部分 绩效改进框架 第二章 视组织为系统 传统 (垂直的)组织观 系统的(水平的)组织观 自适应系统式的组织 关于适应式 第三章 绩效三层面:组织、流程和岗位 :组织层 :流程层 : 岗位层 绩效九变量 组织层 流程层 岗位层 全局绩效观 三层绩效框架的应用

第一图书网, tushu007.com



版权说明

本站所提供下载的PDF图书仅提供预览和简介,请支持正版图书。

更多资源请访问:http://www.tushu007.com